

# BULLETPROOF SERVICES

GET BEHIND THE SHIELD



## YOUR SUCCESS MATTERS







We simplify IT for organizations of all sizes. From monitoring security threats, addressing vulnerabilities, managing data risks, meeting regulatory standards, or supporting remote teams, our mission is to help your business harness technology securely and effectively.

Empower your teams to achieve your goals with confidence through our comprehensive suite of services.

## WHY BULLETPROOF?

- 2024 Microsoft Intelligent Security Association Excellence Award Winner, Security Trailblazer
- 2021 Microsoft Global Security Partner of the Year
- State-of-the-art Security Operations Centers (SOC)
- 5X Microsoft Canada Security IMPACT Award Winner
- Long-Standing Microsoft Solutions Partner
- Microsoft Intelligent Security Association Member

## YOUR COMPLETE SOLUTIONS PROVIDER

-  **Managed Security Services**  
24/7 Threat Monitoring, Detection & Response
-  **Managed IT Services**  
24/7 IT Support for Seamless Operations
-  **Information Management**  
Productivity & Collaboration and Data Governance, Risk, & Compliance
-  **IT Infrastructure & Networking**  
Scalable & Secure IT solutions
-  **Cloud Services**  
Cloud Security, Migration & Optimization and Microsoft Copilot
-  **Security Testing & Audits**  
Proactive Risk Management

**Cybercrime is the 3rd  
largest economy in the  
world, with costs to grow  
by 15% per year over the  
next 5 years.**



*Last Updated: March 2025*

## MANAGED SECURITY SERVICES

As a globally recognized cybersecurity provider, Bulletproof delivers proactive, advanced security services to safeguard businesses against emerging threats.

Managed Security Elite, powered by Microsoft, offers a comprehensive MXDR solution with 24/7 threat detection, expert support, and advanced tools to reduce risk and streamline operations.

### Key Benefits

- Bridges security skill gaps
- Reduces costs
- Protects on-prem & cloud environments
- Ensures regulatory compliance
- Delivers continuous monitoring & rapid response

### Core Offerings in Managed Security

- 24/7 Security Operations Center
- Managed Extended Detection & Response (MXDR)
- Managed Detection & Response (MDR)
- Microsoft E5 Security Management
- Employee Security Awareness Training

## MANAGED I.T. SERVICES

Providing end-user support, cloud management, security training, and proactive infrastructure monitoring to ensure seamless operations and strong cybersecurity. Our tailored solutions include business application support, server management, device setup, and backups.

Managed IT Solution, Bulletproof 365 (B365) seamlessly integrates with your existing IT department, becoming an extension of your team.

### Key Benefits

- Bridges IT & security skills gaps
- Reduces costs
- Handles routine tasks & troubleshooting
- Delivers continuous IT support & maintenance

### Core Offerings in Managed IT

- 24/7 Network Management & Monitoring (NOC)
- 24/7 Service Desk Support For Users
- Microsoft Technologies & Program Support
- Hardware Configuration & Implementation

## PROFESSIONAL SERVICES

We help modernize and secure IT environments through Information Management & Technology practices.

Specializing in on-prem, hybrid, and cloud-first solutions, we ensure enterprise-grade uptime, security, and scalability. From governance and roadmaps to procurement and implementation, we provide the expertise for your next project.



### Information Management Services

Optimize data governance, compliance, and automation with expert assessments and tools like **Microsoft Purview** and **Records Management**. We enhance **collaboration**, security, and regulatory compliance for efficient, secure operations.



### Information Technology Services

Streamline IT with **server, firewall, virtualization refreshes, cloud migrations, and advanced security solutions**, including identity protection and threat detection, ensuring a secure, future-ready environment.

## INFORMATION SECURITY SERVICES

Strengthen security with expert testing, audits, and risk management to prevent breaches, ensure compliance, and enhance resilience.



### Security Testing & Assessments

Providing **proactive security testing** to help you stay protected. (e.g. Penetration Testing, Vulnerability Assessments, Network Risk Assessments, etc.)



### Security Audits & Certifications

Helping you meet **security standards** (e.g. NIST, ISO 27001, Payment Card Industry (PCI:DSS), CMMC, MARS-E, etc.) and demonstrate strong data governance during **audits**.