



2021 GLI Regulators' Seminar

2021 GLI REGULATORS' SEMINAR

Sunday, July 11, 2021

12:00-12:45pm

Registration

InterContinental Magnificent Mile, Chicago, Illinois

12:45-1:00pm

Brief Overview of the History of Gaming Regulation and Lessons Learned

Spectrum Gaming's Managing Director, Michael Pollock, offers insights gained from his 40 years of experience in gaming regulation. He will discuss how we achieved success in developing sound regulatory practices and how we can use those lessons to avoid future mistakes.

1:00-2:00pm

Hot Topics in Tribal Gaming Regulation

In this fast-paced session, we will hear from leaders in tribal gaming about the key regulatory issues facing the industry. Some of the topics will include:

- Health and safety issues as we emerge from the pandemic.
- Issues relating to launching sports betting and online gaming.
- Network security standards and best practices.
- Evolving rules for taking land into trust.
- Implementation of GAT technology and other field services issues.
- Digital Advertising and Privacy Issues.

Moderator: Jana McKeag, President, *Lowry Strategies*

Panelists: Jeanne Hovland, Commissioner, *NIGC* (Invited)

Kelly Myers, Clients Services Representative, *GLI*

Mark Powless, Commissioner, *Oneida Tribe of Indians Wisconsin Gaming Commission*

2:00-3:00pm

What Regulators Really Need to Know About Modern Payment Technology

Our world is changing daily, and with it comes how people use their money. From digital wallets, cashless solutions, to digital currencies, and more, the future is here now. It is important to understand what solutions are available, why they are being used, and most importantly, how they should be regulated. This discussion will touch all sides of the gaming

payment industry, its benefits, its challenges, and what regulators need to be prepared to move forward in our digital future.

Moderator: Joe Bunevith, Director of Client Solutions, *GLI*

Panelists: Jeff Ifrah, Partner, *Ifrah Law*

Jonathan Michaels, SVP Strategic Development & Government Affairs,
Sightline Payments

Rob Salassi, Sr. Manager, Product Management, *IGT*

3:00-3:30pm **Networking Break**

3:30-4:45pm **Implementing Sports Betting and Online Gaming Products: Lessons Learned and Thoughts About the Future**

The rapid emergence of sports betting and the authorization of online delivery channels for a variety of gaming content, experienced gaming regulators, to develop new processes and risk control frameworks to implement the digital gaming environments that are the future of gaming. Many of these efforts required aggressive implementation schedules dictated in legislation that have resulted in a nimble approach to risk control that is becoming an important skill for today's regulators. This panel will discuss how they solved problems associated with the introductions of new gaming content and delivery channels and how regulatory practice is evolving to meet rapidly changing market forces and technology.

Moderator: Marcus Fruchter, Administrator, *Illinois Gaming Board*

Panelists: Joe Carlon, Senior Director of Engineering, Digital, *GLI*

Dan Hartman, Director, *Colorado Division of Gaming*

Rick Kalm, Executive Director, *Michigan Gaming Control Board*

Sara Tait, Executive Director, *Indiana Gaming Commission*

4:45-5:00pm Closing Remarks & Question and Answer Session

Facilitator: Kevin Mullally, Senior VP Government Relations & General Counsel, *GLI*

5:30-7:00pm NCLGS/GLI Reception