

GLI UNIVERSITY PRESENTS THE **REGULATOR'S SEMINAR**

Thursday, July 11, 2019

8:00-9:00am Registration and Continental Breakfast
Radisson Blu-Downtown Minneapolis, MN

9:00-10:00am **Communications Issues for Gaming Regulators: Effective Ways to Ensure the Understanding of Regulatory Requirements and their Value**

A critical aspect of gaming regulation is to clearly communicate compliance obligations to the regulated community in a way that ensures a complete understanding of the regulator's expectations. Helping licensees understand the underlying policy objective for each regulatory requirement promotes high levels of compliance. It is also important for regulators to be able to report the results of their efforts to policy makers to reduce the risk of losing resources during difficult budget years or in times when the scope of regulation is scrutinized. This panel will provide insights into proven methods and techniques that will improve the delivery of your message, increasing your compliance rates and ensuring a full understanding of the value of regulation.

Moderator: Michael Pollock, Managing Director, Spectrum Gaming
Panelists: Beth Bresnahan, Executive Director, DC Lottery
Mark Lipparelli, Founder, Gioco Ventures; Chairman, Galaxy Gaming; and Former Chairman, Nevada Gaming Control Board
Mike Menefee, Program Manager, Virginia Department of Agriculture & Consumer Services
Phil Sicuso, Partner, Bose McKinney & Evans, LLP

10:00-11:00am **Combatting Human Trafficking**

Human trafficking is big business. And it's growing. The orbits of human trafficking and prostitution have now intersected to create a rapidly expanding criminal enterprise. What's been known to law enforcement authorities for several years has become a new reality for gaming regulators—casinos and resorts can be ideal environments for human sexual trafficking. Unfortunately, a willing and complicit customer pool complicates detection and suppression because members of that pool are sometimes known by other familiar names, like customers. Or patrons. Or even high rollers.

While human trafficking enterprises have found their way into a variety of otherwise legitimate commercial spaces, hotels have always provided a convenient base of operations. More recently, casinos and resorts have become even more favored venues to conduct the illegal operations. That's probably because human trafficking is only one part of a more complex web of criminal pursuits. It is not unusual to find that with trafficking operations come ancillary business ventures like narcotics trafficking and money laundering.

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This panel will examine the extent and nature of human sexual trafficking and explore the special vulnerabilities of gaming properties to exploitation. We will hear how one state is addressing the issue by teaming with the industry and law enforcement in providing training to the industry in the recognition and detection of trafficking indicia.

Moderator: Ronnie Jones, Chairman, Louisiana Gaming Commission
Panelists: Rick Kalm, Executive Director, Michigan Gaming Control Board
Major Chuck McNeal, Supervisor, Louisiana State Police Gaming Enforcement Division

11:00-11:15am

Networking Break

11:15-12:00pm

Regulation of Gaming Equipment & Software in an Ever-Changing Environment

Technology has fundamentally changed the gaming floor since the first tribal and riverboat casinos emerged 30 years ago. Have our methods for managing critical gaming software and equipment kept pace? Is it as efficient as it could be? This panel will examine the way we track gaming equipment and software from the manufacturing facility to the gaming floor. They will discuss security, operational efficiency and the most reliable ways to ensure accurate accounting and inventory.

Moderator: Blaine Preston, Client Services Representative, GLI
Panelists: Roger Bailey, Director, Electronic Gaming Division
Kansas Racing & Gaming Commission
Solsiree McGowan, Technical Compliance Manager, GLI
Patricia Morelli, Vice President of Regulatory and Product Compliance, GameCo – The Video Game Casino

12:00-1:15pm

Lunch Provided by GLI

1:15-2:15pm

A Practical Guide to the New Gaming Technology: Mobile Betting, Sports Wagering, eSports & Modern Payment Systems

The past few legislative sessions have demonstrated that a growing number of policy makers are becoming more comfortable authorizing new delivery channels and technological innovations for the delivery of gaming content and the processing of gaming transactions. Gaming customers want more mobility and the ease of use features they are accustomed to with their other entertainment products. These GLI experts will provide practical advice on how to understand the value of technological innovations in our industry. They will also discuss how to modernize your rules and/or approval processes to control the next generation of gaming technology.

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Speakers: Peter Wolff, Senior Manager, Global Technical Compliance, GLI
Alan Scott, Compliance Engineer, GLI

2:15-2:30pm **Networking Break**

2:30-3:30pm **A Candid Conversation About the Industry's Top Legal Issues**

Lawyers play an integral role in gaming regulation and the list of interesting subjects continues to grow. Who knows what the hottest topic will be by the time this panel rolls around, but some promising possibilities include: oscillating opinions from the Justice Department; interstate cooperative agreements for sports betting and responsible gaming; privacy policies; use of ephemeral messaging; regulatory reform processes; the impact of legalized marijuana on gaming operations; and the implications of sports betting on tribal compacts. Rest assured, this panel of experts will examine the most pressing legal issues facing the gaming industry and frame them for you in a way that is easy to understand.

Moderator: Ali Miranda, Of Counsel, Bose, McKinney & Evans, LLP

Panelists: Daniel P. Carter, Chief Deputy Counsel, Ohio Lottery
Tom Foley, Partner, Foley & Quigley
David Murley, Deputy Director, Tribal Gaming, Legal Affairs & Gaming Regulation, Michigan Gaming Control Board
Senator Keith Pickard, Nevada State Senate

3:30-4:30pm **Around the World in 60 Minutes**

With over 475 jurisdictions offering some form of legal gaming, it is difficult to keep current with every new development. In this fast-paced session, we will take you on a trip around the world and brief you on the most recent new developments about applications of technology, regulations and the many unique ways that different cultures develop their gaming markets.

Speakers: James Maida, President & CEO, GLI
Kevin Mullally, Vice-President of Government Relations & General Counsel, GLI

4:30-5:00pm Closing Remarks & Question and Answer Session

5:30-7:00pm NCLGS/GLI Reception